



Terms of service

Unlimited calls, SMS & MMS to all + 31 GB for free in Orange pre-paid

valid from 1 April 2022 until 31 May 2022.

'Unlimited calls, SMS & MMS to all + 31 GB' for free is a promotional service (hereinafter: 'Promotion') available to Subscribers (hereinafter 'Subscribers') of the Orange Free and Orange YES pre-paid tariffs. Within the Promotion the Subscriber may receive a free service (hereinafter referred to as the 'Service') 'Unlimited calls, SMS & MMS to all + 31 GB packet' for a period of 31 days after meeting the conditions specified in the Terms of Service for the duration of the Promotion.

Basic information

1. The Promotion is available to new Orange pre-paid Subscribers from 1 April to 31 May 2022.
2. Within the Promotion the Subscriber who activates a starter on the Orange network during the Promotion duration, transfers a number from another network or moves from another Orange or nju offer to an Orange pre-paid offer, has a possibility of activating for free the 'Unlimited calls, SMS & MMS to all + 31 GB' service valid for 31 days in a one-off version.
3. In order to turn the Service on one needs to top up within the period of the Promotion for at least PLN 5 using any method of topping up and then send a free text message with the content **START to 814**.
4. Within the Promotion duration the Subscriber can use it once for the given phone number.
5. The Service will be activated within 24 hours from the moment of sending the activation text message at the latest. A return text message is a confirmation of the Promotion activation.
6. Within the Service the Subscriber will also receive a package of 4.18 GB for data roaming in Zone 1.
7. The Subscriber's phone number must remain within the Active period (outgoing voice calls enabled) in order to activate the Promotion.
8. The Promotion may not be used by those Subscribers who at the moment of ordering the Service activation have the 'Unlimited calls, SMS & MMS to all + GB packet' service in a cyclic version active.
9. In a situation where the Subscriber has the 'Unlimited calls, SMS & MMS to all + GB packet' service active in a single version, activation of the Service will result in the summation of validity days and the number of gigabytes from the previous and new version of the service.
10. Detailed rules of the Service are defined in the terms and conditions of the one-off service 'Unlimited calls, SMS & MMS to all + GB packet' available on www.orange.pl, in Orange salons and salons of Orange partners.

How to check?

11. The validity of the Service and the number of remaining gigabytes can be checked by:
 - a. sending a text message with the content ILE to 630 (cost of the text message to Orange according to the Subscriber's tariff),
 - b. Logging in to My Orange.

Additional information

12. Changing the tariff to a different one, in which the Service is not available, causes the Service to be switched off.
13. The promotion is not available to Subscribers using the 'Ekstra Numer' service and 'Zawsze bez limitu' and 'Orange IoT na kartę' tariffs.
14. These Terms are available at www.orange.pl website, in Orange salons and salons of Orange partners.
15. Within the scope not regulated by these Promotion Terms, the current Terms for the provision of telecommunications services for Subscribers of pre-paid offers as well as the applicable service price lists and terms of the tariffs eligible for the service in the Orange pre-paid offer shall apply to the provision of the promotional offer.
16. These Terms are available at www.orange.pl website, in Orange salons and salons of Orange partners.
17. Within the scope not regulated by these Terms for the provision of Service, the Terms for the provision of telecommunications services for Subscribers of pre-paid offers as well as the applicable service price lists and terms of the tariff used by the Subscriber shall apply.
18. The Service is provided by Orange Polska Spółka Akcyjna with its registered office and address in Warsaw (02-326) at Al. Jerozolimskie 160, entered in the Register of Entrepreneurs kept by the District Court for the Capital City of Warsaw, 12th Commercial Department of the National Court Register, under the number 0000010681; REGON (Business ID) 012100784, NIP (Tax ID) 526-02-50-995; with a fully covered share capital of PLN 3,937,072,437.